What is e-Darussalam account?
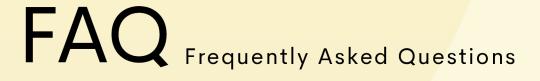
🔍

ANSWER :

e-Darussalam account is a single sign on authentication key that gives you access to multiple digital services provided by the Government of Brunei Darussalam.
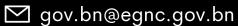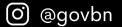
Why do I need an e-Darussalam account? 🔍

ANSWER :

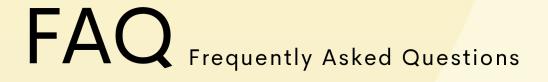You can use your e-Darussalam account to access Government digital services such as:

- Renewal of Driving License and Vehicle License
- E-Undi PMKK
- Application for job vacancies in the public sector (PSC Recruitment)
- Application for job vacancies in the private sector (Job Centre Brunei)
- Apply, update and renew business licenses (OneBiz)
- Application to join youth and sports programme (YsNet)
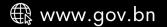- Business Reporting
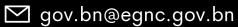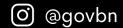
Who can register for e-Darussalam account? 🔍

ANSWER :

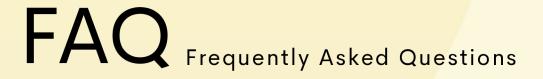e-Darussalam is available for anyone with a valid Brunei Darussalam-issued Smart Identification Card (IC):

- Brunei Darussalam citizen (Yellow IC)
- Permanent Resident (Purple IC)
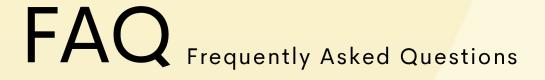- Expatriates with valid working pass and work permit holders (Green IC)

FAQ

e-darussalam
gov.bn

How do I register for e-Darussalam account? 🔍

ANSWER :

Go to www.gov.bn and click e-Darussalam to register or scan the QR code below:
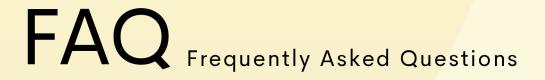
FAQ

Frequently Asked Questions

What's next after I've registered? 🔍

ANSWER :

Once you have successfully registered your e-Darussalam account, an e-mail will be sent to the e-mail address used for your e-Darussalam account.

The e-mail contains the next step and guide on how to activate your e-Darussalam account.

How do I activate my e-Darussalam account? 🔍

ANSWER :

Please provide the following details:
1. Clear photo of yourself holding the front of your IC
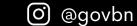2. Clear photo of your IC (front and back)
3. Full Name
4. IC Number
5. E-mail
6. Phone Number

Send the details above to any of the following e-mails:
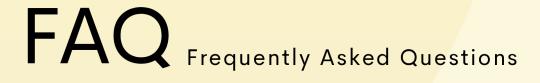- e-darussalam@egnc.gov.bn; or
- info@123.com.bn

FAQ
Frequently Asked Questions

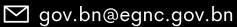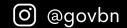I am an RBAF personnel, how do I activate my e-Darussalam account? 🔍

ANSWER :

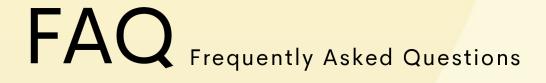Please provide the following details to your respective Chief Clerk for activation:

- Military Number/Rank/Full Name
- IC Number
- E-mail

FAQ

e-darussalam gov.bn

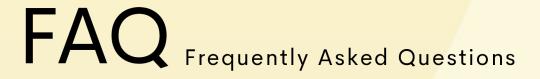## What should I do if I forget my e-Darussalam account's password?

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ANSWER :

Scan the QR code to reset your password or alternatively you can send request to reset password to any of the following e-mails:

- e-darussalam@egnc.gov.bn; or
- info@123.com.bn

FAQ

e-darussalam
gov.bn

Where can I get more information on Government services?

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ANSWER :

Go to www.gov.bn and click Government Directory or scan the QR code below:

FAQ

e-darussalam
gov.bn

How may I share my feedback or enquiries on e-Darussalam account?

🔍

ANSWER :

You may contact us through 'Reach Us' on www.gov.bn or you can also e-mail to us to any of the following e-mails:

- e-darussalam@egnc.gov.bn; or
- info@123.com.bn