

One Government Private Cloud (OGPC)

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| Service Name | One Government Private Cloud (OGPC) | | |
| Service Definition | E-Government National Centre (EGNC) offers Private Cloud Infrastructure to host Government agencies application systems. With OGPC, Government agencies can avoid potentially expensive costs of having to purchase, manage and maintain hardware, software and storage infrastructure. OGPC provides flexible, scalable and secure virtual environment based on each Government agencies requirement. | | |
| Service Components | <ul style="list-style-type: none"> ▪ Private Cloud Infrastructure <ul style="list-style-type: none"> • High performance, high reliability, scalable and secure virtual environment providing space, storage and high speed traffic access according to your needs | | |
| Service Custodian | Mohammad Rosmarimey Bin Hj Osman | | |
| Key Features | <ul style="list-style-type: none"> ▪ Infrastructure as a Service (IaaS) <ul style="list-style-type: none"> • Leveraging on some of the industry leading solutions, providing high performance and reliability • Highly scalable resources, such as Virtual Machine and Storage, that can be adjusted on-demand. ▪ Redundant Set-up <ul style="list-style-type: none"> • Different locations for Production Site and Recovery Site designed and built for reliability ▪ Security <ul style="list-style-type: none"> • Firewall appliance that look after function-specific processing ensuring informations are kept safe ▪ Central Operation Management <ul style="list-style-type: none"> • Central management of all virtual machines for better control and monitoring | | |
| Service Plans | Development | Standard | Premium |
| CPU | 1-2 | 1-2 | 2-4 |
| Memory | 1-4GB | 1-4GB | 4-8GB |
| Storage | 40-60GB | 40-60GB | 60-120GB |
| Virtual Machines | Max of 3 | Max of 10 | No limit but requires approval |
| Expiration | 30-90 DAYS | - | - |
| Service Availability | 24 by 7 | | |
| Service Desk Hours | 24 by 7 Except Friday, 1200-1400hrs | | |

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| Technical Support Hours | Monday to Thursday, Saturday 0745 – 1630hrs Except Public Holidays |
| Maintenance Window(s) | Saturday, 1900hrs - Sunday, 2359hrs |
| Enquiry and Support Information | EGNC hotline number (+673 2424959) or cloud.service@egc.gov.bn |
| Service cost | No charge for Government agencies |