One Government Network (OGN)

Service Name	**One Government Network (OGN)**
Service Definition	One Government Network (OGN) is a dedicated wide-area-network infrastructure providing inter-connectivity communication channel for Government agencies to access various e-services as well as the internet through a central gateway. It is based on an end-to-end secured and carrier-grade Metro Ethernet Network using Layer-3 IP-VPN network.
Service Components	▪ Dedicated Wide Area Network (WAN) and Internet services from ISP for the Government
Service Custodian	Mohammad 'Izzat Hilmi Bin Wahid
Key Features	▪ Redundant Network Infrastructure 　• Two Network Infrastructures set-up at two different Data Centre location providing highly resilient and reliable network 　• Dual internet uplinks on both Data Centres, providing central internet gateway ▪ Carrier Grade Network 　• Dedicated WAN from the ISP, providing reliable communication channel ▪ Secure Connections 　• Encrypted interconnectivity communications between sites 　• Dedicated Government Private Cloud, eliminating sharing with other private leased lines ▪ Business Partner Links (BPL) 　• Available for corporate to integrate with Government Network
Bandwidth	Minimum 2Mbps up to 1Gbps
Service Pre-Requisite	Each agency must have their own Internal Network Infrastructure, including: ▪ Switches ▪ Firewall ▪ DHCP – Dynamic Host Configuration Protocol ▪ Internal wired or wireless connections
Service Availability	24 by 7
Service Desk Hours	24 by 7 except every Friday 12 00 – 14 00

Technical Support Hours	Monday to Thursday, Saturday 0745 – 1630hrs Except Public Holidays
Maintenance Window(s)	Saturday, 1900hrs - Sunday, 2359hrs
Enquiry and Support Information	EGNC hotline number (+673 2424959) or helpdesk@egc.gov.bn
Service cost	No charge for Government agencies